

Red Canary Cloud Workload Protection End-Of-Life Policy

Red Canary Cloud Workload Protection (“CWP”) is comprised of a cloud-hosted platform and sensor software that is installed on-premises. That sensor software is supported as follows:

1. CWP sensor versions are titled with a three-digit code (e.g., vX.Y.Z), where “X” is the major release number, “Y” is the minor release number, and “Z” is the patch number.
2. Red Canary provides support for the current minor release and all patches of CWP sensors. For example, if the current version of the CWP sensor is v1.3.2, Red Canary provides support for v1.3.*, and Red Canary does not provide support for any CWP sensor versions prior to and including v1.2.*.
3. Notwithstanding the foregoing, when the minor release of a CWP sensor is bumped (e.g., v1.3.* to v1.4.*), Red Canary will provide support for the prior minor release for 90 days.
4. Any warranties provided by Red Canary regarding CWP are voided for so long as a customer is using an unsupported version.